



**Computer Helpdesk Specialist (CSI17) 111006**  
**Certificate of Completion**

<b>First Semester</b>			<b>Credit</b>
ITSC	1309	Integrated Software Applications I	3
ITSC	1325	Personal Computer Hardware	3
or			
CPMT	1345	Computer Systems Maintenance	
ITNW	1325	Fundamentals of Networking Technologies	3
ITNW	1337	Introduction to the Internet	3
ITSC	1405	Introduction to PC Operating Systems	4
<b>Second Semester</b>			
ITSY	1342	Information Technology Security	3
ITSC	1415	Project Management Software	4
ITSE	1329	Programming Logic and Design	3
or			
COSC	1315	Introduction to Computer Programming	
ITSC	2439	Personal Computer Help Desk Support	4
<b>Total Hours</b>			<b>30</b>