Central Texas College
Product Mix
Central Texas College

Mission
Central Texas College provides accessible and quality educational opportunities that support a diverse student population and promote student success, completion and employability.

Vision
Central Texas College serves our diverse global community through engaging and innovative education.

Values
Central Texas College, in meeting the educational goals and needs of students, is committed to:
Belief in the worth and dignity of the individual
Excellence in all aspects of operations
Highest standards of ethical professional practice
Accountability and responsibility in the stewardship of public trust and resources
Accreditation

Central Texas College is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award associate degrees and certificates of completion.

Approved by:
Texas Higher Education Coordinating Board
Texas Education Agency

Articulation Agreements

2 Plus 2 articulations are agreements between Central Texas College and senior institutions that permit CTC students to "lock in" to a 4-year degree when they register at CTC.

Students are guaranteed that every course they take at CTC will transfer to the senior institution and that the degree requirements will not change once their 2 Plus 2 degree plans are signed.

Examples of programs of study include liberal arts, teacher certification programs, business administration, computer science, criminal justice, nursing and industrial technology programs.

In addition to articulation agreements, our counselors work with students to ensure that their credits transfer to ANY four-year college or university of their choice.

http://www.ctcd.edu/students/current-ctc-students/tools-for-transfer/articulation-agreements/
CTC Europe VoTech Programs

Applied Computer Technology *
Automotive Mechanic/Technician
Child Development
Criminal Justice
Cybersecurity *
Emergency Medical Technology (EMT) Certification
Fire Protection
Fire Service Administration
Hospitality Management
Homeland Security and Emergency Management
Supervision Management

(*F2F-Deployed Sites only)
Course Delivery Models

Face-to-Face Courses
All contact hours completed in the classroom, traditional setting. Proctored exams.

Face-to-Face Courses with Blackboard component
All contact hours completed in the classroom, traditional setting. Blackboard is used only sporadically, e.g., for storing instructional materials. Proctored exams.

Blended Courses
At least 50% of contact hours conducted in the classroom; remainder completed in a Blackboard “virtual classroom” setting. Delivery requires limited Internet connection. Proctored or non-proctored exams (BioSig).

WeBB Learning Courses
Generated and delivered as blended classes (classroom + Blackboard); traditional classroom face-time has been substituted by the Skype, Zoom, WebEx, or Blackboard Collaborate sessions. Delivery requires scheduled Internet connection. Non-proctored exams (BioSig).

Distance Learning Courses
All contact hours completed in the virtual setting via Blackboard; delivery requires reliable Internet connection and has set due dates for all assignments. Non-proctored exams (BioSig).

- Europe Distance Learning Courses
- TX Distance Learning Courses
Central Texas College Europe
Course Delivery Models

CTC Courses

CTC EUROPE
VoTech Programs

F2F
Classroom Setting

F2F
With BB Component

BLENDED
Classroom Setting + Blackboard

WeBB Learning
Media Streaming + Blackboard

EUR Distance Learning
Blackboard

CTC TEXAS

TX Distance Learning
Blackboard
## Students’ User Interface

<table>
<thead>
<tr>
<th>Software</th>
<th>URL/Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Office</strong></td>
<td>(Word, Excel, PowerPoint) + Adobe Reader + PDF Tools (free)</td>
</tr>
<tr>
<td>Get Office 365 (Student)</td>
<td>for free → <a href="http://www.ctcd.edu/students/student-it-services/it-hardware-software-links/">http://www.ctcd.edu/students/student-it-services/it-hardware-software-links/</a></td>
</tr>
<tr>
<td>Support</td>
<td>→ <a href="https://support.office.com/">https://support.office.com/</a></td>
</tr>
<tr>
<td>PDF Tools Editor</td>
<td>→ <a href="https://www.pdfill.com/">https://www.pdfill.com/</a></td>
</tr>
<tr>
<td><strong>EagleMail</strong></td>
<td>(CTC student’s Google powered email address)</td>
</tr>
<tr>
<td>EagleMail</td>
<td>→ <a href="http://www.ctcd.edu/students/current-ctc-students/student-email/">http://www.ctcd.edu/students/current-ctc-students/student-email/</a></td>
</tr>
<tr>
<td><strong>Central Texas College websites</strong></td>
<td>(academic policies, programs, classes’ schedule, DL program)</td>
</tr>
<tr>
<td>CTC main</td>
<td>→ <a href="http://www.ctcd.edu/">http://www.ctcd.edu/</a> (Application for Admission)</td>
</tr>
<tr>
<td>CTC Europe</td>
<td>→ <a href="http://www.ctcd.edu/locations/europe/">http://www.ctcd.edu/locations/europe/</a></td>
</tr>
<tr>
<td>Ordering Books</td>
<td>→ <a href="http://bookstore.mbsdirect.net/ctc.htm">http://bookstore.mbsdirect.net/ctc.htm</a></td>
</tr>
<tr>
<td><strong>Student Resources</strong></td>
<td></td>
</tr>
<tr>
<td><strong>eTrieve</strong></td>
<td>(students’ account administration, registrations, withdrawals, official transcript request, VA form, PII records’ transfer)</td>
</tr>
<tr>
<td>→ <a href="https://www.ctcd.edu/forms-1/student-forms/">https://www.ctcd.edu/forms-1/student-forms/</a></td>
<td></td>
</tr>
<tr>
<td><strong>WebAdvisor</strong></td>
<td>(students’ account administration, registrations, withdrawals, unofficial transcript, planning, Financial Aid)</td>
</tr>
<tr>
<td>→ <a href="http://www.ctcd.edu/webadvisorinfo/">www.ctcd.edu/webadvisorinfo/</a></td>
<td></td>
</tr>
<tr>
<td><strong>ArmyIgnitED</strong></td>
<td>(Selecting degree plan/Education Path, and generating TA) + (processing Credentialing Assistance)</td>
</tr>
<tr>
<td>→ <a href="https://www.armyignited.com/app/">https://www.armyignited.com/app/</a></td>
<td></td>
</tr>
<tr>
<td>CTC class schedule</td>
<td>→ <a href="http://www.ctcd.edu/ArmyIgnitED-Transition">http://www.ctcd.edu/ArmyIgnitED-Transition</a></td>
</tr>
<tr>
<td>Fast Forward</td>
<td>(only for MILITARY students---use this toolkit to get an online estimate of how your military training and experience will apply to a CTC degree) → <a href="https://fastforward.ctcd.edu/">https://fastforward.ctcd.edu/</a></td>
</tr>
<tr>
<td><strong>Blackboard</strong></td>
<td><a href="https://ctc.blackboard.com/">https://ctc.blackboard.com/</a></td>
</tr>
<tr>
<td>IMPORTANT – please review Student Orientation videos (Part 1 and Part 2)</td>
<td></td>
</tr>
<tr>
<td>Blackboard is the Learning Management System for all online, blended, and WeBB Learning courses. Blackboard is your virtual classroom; students will find the course syllabus, announcements, discussion board, quizzes, exams, and lessons that guide them through the course by offering learning objectives, learning activities, instructors’ guidelines, and assignments.</td>
<td></td>
</tr>
</tbody>
</table>
Application for Admission

How-to-Application for Admission

https://www.youtube.com/watch?v=i7ihgVo9B9Y&feature=em-uploademail

https://www.ctcd.edu/

GET THE CREDITS

Get the maximum credit for your military service and training.
The application is not a LIVE import; all applications have to be reviewed and verified in a 24–48-hour period by the admissions specialists located in TX. For assistance, please contact directly Admissions@ctcd.edu.
Q: Why is there a red X next to the DOB?
A: The X does not indicate an error; it is the spot where the student can click to clear the DOB or any other date.

Q: Will X stop the student from submitting application?
A: No; red X is present on ALL date fields. If the dot on the left side is green, this section is completed.

Q: Why the application is not accepting the SSN or phone number?
A: Formatting dashes must be present (SSN: xxx-xx-xxxx / phone number: xxx-xxx-xxxxx).
Important Information

Degree Plans — Please Select Continental & International
http://www.ctcd.edu/academics/programs-of-study/a-z-programs/

Catalog
http://www.ctcd.edu/academics/catalog/catalog-continental-international/

Student Resources
http://online.ctcd.edu/student_resources.cfm

Paying for College
https://www.ctcd.edu/students/prospective-students/paying-for-college/

Evaluated Credit
https://www.ctcd.edu/students/current-ctc-students/evaluated-credit/

Transcripts
https://www.ctcd.edu/students/prospective-students/getting-started/apply-for-admission/sending-your-transcript/
https://www.ctcd.edu/students/current-ctc-students/transcript-services/
https://tsorder.studentclearinghouse.org/school/welcome

Graduation
https://www.ctcd.edu/students/current-ctc-students/graduation/

Military Students, Veterans, and Spouses
https://www.ctcd.edu/students/military-students-veterans-and-spouses/
https://www.ctcd.edu/students/military-students-veterans-and-spouses/veterans/veterans-benefits/

Library
https://www.ctcd.edu/academics/library/
Student Tools

Web Advisor
http://www.ctcd.edu/students/current-ctc-students/registration/webadvisor-technical-assistance/
https://webadvisor.ctcd.org

Students’ Forms (eForm/eTrieve)
http://www.ctcd.edu/forms-1/student-forms/
eTrieve Part 1 - Logging in eTrieve step by step ___https://youtu.be/3izC8fLJ_b0
eTrieve Part 2 - Finding Your Form ___https://youtu.be/oOQEbFR1OoE

Students’ email (EagleMail)
http://www.ctcd.edu/students/current-ctc-students/student-email/

Blackboard
https://ctc.blackboard.com/

FastForward (Military and Veterans)
https://fastforward.ctcd.edu/

Books / Instructional Materials
https://www.ctcd.edu/academics/booksinstructional-materials/

Free Online Tutoring

Safety & Wellness
Class Schedule Europe

ALL Europe Classes

http://www.europe.ctcd.edu/o_Mura_Pages/schedule_for_Mura.php

Vocational Technical

VoTech Schedule

CTC Europe Term Schedule

<table>
<thead>
<tr>
<th>Term, Year</th>
<th>Registration Starts</th>
<th>Term Start</th>
<th>Term End</th>
</tr>
</thead>
<tbody>
<tr>
<td>III, 2020-21</td>
<td>07 Dec 2020</td>
<td>01 Jan 2021</td>
<td>14 Mar 2021</td>
</tr>
<tr>
<td>IV, 2020-21</td>
<td>22 Feb 2021</td>
<td>15 Mar 2021</td>
<td>16 May 2021</td>
</tr>
<tr>
<td>V, 2020-21</td>
<td>26 Apr 2021</td>
<td>17 May 2021</td>
<td>15 Aug 2021</td>
</tr>
<tr>
<td>III, 2021-22</td>
<td>09 Dec 2021</td>
<td>01 Jan 2022</td>
<td>13 Mar 2022</td>
</tr>
</tbody>
</table>

To lookup a specific course and all the locations where it is offered Click Here
To lookup Europe Distance Learning Courses Click Here

Please Note. Courses, regardless of their delivery method, may have an electronic component.

Location Course Schedules

To see all courses CTC Europe has scheduled, click on the All Countries link below.

All Countries

To select a location below click on the location name to see the current schedule for that location. You may also click on the country name to see the current schedule for all locations in that country.

Bahrain
  ➤ Bahrain
  ➤ Isa Air Base

Djibouti
  ➤ Djibouti
Class Schedule Europe

In-person (F2F) Classes (always only EUR**+ EA*** or EC***)

https://soarapp.ctcd.org/online_forms/schedule/schedule_f2f.cfm

Select Ctrl+F and type EUR on the bottom of the screen.
That will list all Europe classes; you can use up and down arrow to find your class.
Class Schedule
Online, Blended, & WeBB Learning Classes
(always only TD*** for TX DL classes or EUR** for Europe classes)

http://soarapp.ctcd.org/online_forms/schedule/schedule2.cfm

Central Texas College

Online Course Schedule

Details on all CTC courses are available through the WebAdvisor system. To ensure you have the most up to date information and details on your preferred courses, be sure to search for them in WebAdvisor.


For a list of all online courses, see our Online Course Catalog.

Show Online, Blended, & Sync Virtual courses starting on
05/03/2021*

* denotes a major start date - more online sections available

View this schedule for past start dates
How to Find the Correct Class in the Class Schedule?
While prospective students can use Guest account, CTC students have to log in (cID #+password).
## View Available Sections for CDEC-1358

### Spring 2021

#### CDEC-1358-EUR01
**Creative Arts for Early Child**  
Runs from 3/15/2021 - 5/9/2021  

<table>
<thead>
<tr>
<th>Seats</th>
<th>Times</th>
<th>Locations</th>
<th>Instructors</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>3/15/2021 - 5/9/2021</td>
<td>Europe Distance Learning Online Lecture</td>
<td>Hinchcliff, J</td>
</tr>
<tr>
<td></td>
<td>3/15/2021 - 5/9/2021</td>
<td>Europe Distance Learning Online Laboratory</td>
<td></td>
</tr>
</tbody>
</table>

#### CDEC-1358-EUR02
**Creative Arts for Early Child**  
Runs from 3/15/2021 - 5/9/2021  

<table>
<thead>
<tr>
<th>Seats</th>
<th>Times</th>
<th>Locations</th>
<th>Instructors</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>3/15/2021 - 5/9/2021</td>
<td>Europe Distance Learning Online Lecture</td>
<td>Cambra, B</td>
</tr>
<tr>
<td></td>
<td>3/15/2021 - 5/9/2021</td>
<td>Europe Distance Learning Online Laboratory</td>
<td></td>
</tr>
</tbody>
</table>
The following links may display confidential information.

CTC has converted most functionality previously on the student menu to Eagle Self-Service. If you can't find what you're looking for on this menu, select Eagle Self-Service.

Eagle Self-Service allows you to plan your schedule and register for classes; view your academic progress towards a degree; review your transcript and test scores; maintain your personal profile; pay for classes; complete a course/faculty evaluation; and more.

Attention Financial Aid Students: Students receiving Title IV Funding (PELL, Loans, SEOG and Work Study) must take classes that start and end within each of the term dates below:

- Summer 2020: May 11 - Aug 9
- Fall 2020: Aug 10 - Dec 31
- Spring 2021: Jan 1 - May 16
- Summer 2021: May 17 - Aug 16

Attention: Payment is due, in full, at the time of registration unless you have financial aid or an outside sponsorship/tuition assistance that will cover the balance. Failure to pay the amount due will cause you to be dropped from your classes. Email tuition assistance documents to: AccountsReceivableT@ctcd.edu. If you have any questions about your account please call the Business Office at 264-226-1217.

Attention All Students: The last day to register or drop a course in Eagle Self-Service is the Sunday before the course start date (based on Central time). After these deadlines, to drop or withdraw from a course you will need to submit the schedule change request or application for withdrawal eForm. Drop and Withdrawal dates can be found in the class schedule.
WebAdvisor Registration

https://www.ctcd.edu/students/current-ctc-students/registration/webadvisor-technical-assistance/

https://www.youtube.com/watch?v=4DevnRFgyt0&t=217s

Student Planning and Registration

https://www.youtube.com/watch?v=p6WmRp8n9z4&t=29s
<table>
<thead>
<tr>
<th>Instructors</th>
<th>Cambra, B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meeting Information</td>
<td>Europe Distance Learning, (Online Lecture)</td>
</tr>
<tr>
<td></td>
<td>3/15/2021 - 5/9/2021</td>
</tr>
<tr>
<td></td>
<td>Europe Distance Learning, (Online Laboratory)</td>
</tr>
<tr>
<td>Dates</td>
<td>3/15/2021 - 5/9/2021</td>
</tr>
<tr>
<td>Seats Available</td>
<td>25 of 75 Total</td>
</tr>
<tr>
<td>Credits</td>
<td>3</td>
</tr>
<tr>
<td>Grading</td>
<td>Graded</td>
</tr>
<tr>
<td>Requisites</td>
<td>None</td>
</tr>
<tr>
<td>Course Description</td>
<td>An exploration of principles, methods, and materials for teaching children music, movement, visual arts, and dramatic play through process-oriented experiences to support divergent thinking for children birth through age eight. 16 lab hours required</td>
</tr>
<tr>
<td>Books</td>
<td><a href="#">Bookstore Information</a></td>
</tr>
</tbody>
</table>
CDEC-1319-EURO8: Child Guidance
Spring 2018

Instructors
Gaymon, Z (zora.gaymon@europe.ctlc.edu)

Meeting Information
1/22/2018 - 3/18/2018
Europe Distance Learning, Europe Distance Learning TBD (Online Lecture)

Dates
1/22/2018 - 3/18/2018

Seats Available
25 of 75 Total

Credits
3

Grading
Graded

Requisites
None

Course Description
An exploration of guidance strategies for promoting pro-social behaviors with individual and groups of children. Emphasis on positive guidance principles and techniques, family involvement, and cultural influences.

Books
Bookstore Information
We highly recommend ordering early for time-sensitive orders.

Our carriers are experiencing extremely high shipping volumes that may result in longer transit times. Estimated delivery dates are generally accurate but not guaranteed.

We are focused on the health and safety of our employees, based on CDC guidelines, and our response times may be extended.

Getting Started

We’ve made it really easy to get your course materials. Let’s get started.

- March Start Dates
  - Starts between: 03/01/2021 - 03/31/2021
- February Start Dates
  - Starts between: 02/01/2021 - 02/28/2021
- Online Courses
- Europe

Select your Course ID:

- CDEC 1356
- EMERGENT LITERACY
  - 03/15/2021 - 05/09/2021
- CDEC 1358
  - CREATIVE ARTS FOR EARLY
  - 03/15/2021 - 05/09/2021
- CASA ARTS CURRIC
  - SYSTEMS AND PRACTIC
  - 03/15/2021 - 04/25/2021

Show All Courses
Your Materials

We've made it easy to get your course materials for each class. Just review and select below.

**Creative Thinking and Arts-Based Learning: Preschool Through Fourth Grade** 7TH 18

**List Price:** $100.00

- **Print**
  - $100.00 New Print

- **Rental**
  - $59.99 New Print Rental
    Return by 05/16/2021

- **Digital**
  - $34.99 180-Day eRental
  - $54.99 Perpetual Offline Access

**Marketplace Sellers**
- From $80.64 View Sellers
- No Thanks

**Add Selected to Cart**
Registration via eTrieve

*should be used if the student is unable to register via WebAdvisor*

Log into your eTrieve at [https://etcentral.ctcd.edu/](https://etcentral.ctcd.edu/)

Select Forms and enter “Registration” into the search field.

TX Distance Learning – *Texas & Distance Learning Registration*

All Europe Classes – *C and I Registration Form*

Select desired class from the menu and Add Course For Registration

Registration form should be submitted to Inbox Europe—Student Services
**Drop and Withdrawal**

**WHEN? Once you decide, ASAP!**

Date of withdrawal and date of last attendance affect the student’s financial obligations.

http://www.ctcd.edu/students/current-ctc-students-academic-policies/withdrawal/

http://www.ctcd.edu/locations/europe/students/services/withdrawals/

For all financial aspects of drop/withdrawal, please contact Mr. Rick Taylor at rick.taylor@europe.ctcd.edu

If the student temporarily cannot log into WebAdvisor or eTrieve, please urgently send the email to Student Services with the expressed wish to drop the class, and process drop/withdrawal later on in eTrieve.

Student Services Europe at studentservices.europe@europe.ctcd.edu

Provide the class name and dates. The email must be sent before the start date or ASAP.

**Drop – before the start date or Census date**

**Withdrawal – after the Census Date (eTrieve)**

Applications for Withdrawal will be accepted at any time before the completion of the sixth week of the class for an eight-week course, fifth week for the seven-week course, or the fourth week for the six-week course.
Drop – before the start date or Census date

IMPORTANT!
The last day to drop from the course via WebAdvisor is Sunday (Central Time) before the class start date (Monday). After that, the student must use eTrieve in eForms.

Choose WebAdvisor or eForms from the “Student Tools” drop down menu on www.ctcd.edu

WebAdvisor
Log into your WebAdvisor >Eagle Self-Service and click on Plan & Schedule under "Student Planning"
Drop the class by clicking on “Drop.” Remove the class from “Planned.”

eTrieve
Log into your eTrieve >Forms and enter “Schedule” into the search field
TX Distance Learning - ST Students in TX or Online > Schedule Change Request
All Europe Classes - ST Students Outside TX > C and I Schedule Change Request
eTrieve Drop request should be routed to Inbox Europe—Student Services
Withdrawal

Withdrawal – after the Census Date (eTrieve)

Log into your eTrieve at https://etcentral.ctcd.edu/

Select Forms and enter “Withdrawal” into the search field.

TX Distance Learning - ST Students in TX or Online > Student Application for Withdrawal

All Europe Classes - ST Students Outside TX > C and I Student Application for Withdrawal

Withdrawal form should be routed to Inbox Europe—Student Services
Tuition Assistance

CTC Europe students may be eligible for many types of financial assistance including:
- Military Tuition Assistance
- VA Benefits
- Federal Grants & Loans
- CTC Foundation Scholarships
- MyCAA
- AFAS and AER Grants & Scholarships

Additional Information

- Military Tuition Assistance: www.ctcd.edu/europe-ta
- VA Benefits: www.ctcd.edu/locations/europe/students/services/va-benefits/
- CTC Field Representatives: www.ctcd.edu/fieldsites

FINANCIAL AID

To apply for financial aid, complete the FAFSA: www.fafsa.gov

CTC’s Federal School Code is: 004003

For more information about the financial aid process, please contact our Financial Aid office: financial.aid@europe.ctcd.edu

or Business Office Assistant Director at rick.taylor@europe.ctcd.edu

CTC Europe’s Financial Aid Webpage: www.ctcd.edu/europe-fa
CTC Site Coordinators

FAFSA
Fund your Education To Fund your Future!

What is a FAFSA?
Free Application for Federal Student Aid
Use a FAFSA to apply for Grants (free money) and Federal Loans (deferred while in school).

To apply, you will need
Income Tax information and W-2 forms
Dependent students will need their Parent’s Federal Income Tax Return
Married Students who filed separately will need both their own and their spouses’ Federal Income Tax Returns

Visit the FAFSA website: [http://www.fafsa.ed.gov](http://www.fafsa.ed.gov)
and input Central Texas College school code: 004003

CONTACT
CTC Site Coordinators
https://www.ctcd.edu/fieldsites
or
Business Office Manager
rick.taylor@europe.ctcd.edu
Financial Aid:
www.ctcd.edu/europe-fa
WebAdvisor:
https://webadvisor.ctcd.org

Find us on the Web
www.ctcd.edu
www.ctcd.edu/europe

Military Spouse
MyCAA Program

MyCAA provides up to $4,000 ($2,000 per fiscal year) of workforce development scholarships to eligible military spouses who are pursuing a license, certification, or associate’s degree in portable career fields and occupations.

To qualify, you must be:
The spouse of an Active-duty servicemember or a spouse of an activated Guard or Reserve member within ranks at a pay grade of E-1 to E-5, W-1 to W-2, or O-1 to O-2.

To Get Started
Visit the MyCAA website to establish a MyCAA Account:
https://mycaa.militaryonesource.mil/mycaa/
Utilize your Department of Defense Self-Service Logon (D5 Logon) to access your account

Additional Information
www.ctcd.edu/europe-fa
CONTACT
financial.aid@europe.ctcd.edu
ArmyIgnitED is a digital platform through which Students request financial assistance. The type of education that we are focusing on in this training will be Tuition Assistance. 

Tuition Assistance (TA) is financial support for courses within Education Paths and Program Paths.

https://www.armyignited.com/app/

CTC Transition Help page

www.ctcd.edu/ArmyIgnitED-Transition
Using VA Benefits with CTC Step-by-Step Guide

Page Certification (approved for payment of) Your Course(s) (continued from Page 1):
- You must advise the Office of Veterans Services each semester of the courses in which you are enrolled. If you do not request certification your course will not be sent to the VA and you will not receive reimbursement or monthly stipend.
- Each time that you register for courses, you must complete the CTC eForm Veterans Enrollment Certificate (VEC).
- Please login and fill out the eForm worksheet here: https://ecentral.ctcd.edu/
- And fill out eForm Veteran Enrollment Certificate - VEC.

Claiming Degree Plans:
- Submit VA Form 22-1953 to the VA at www.va.gov or at https://www.benefits.va.gov/
- Chapter 35 students submit VA Form 22-5490 at www.va.gov or at https://www.benefits.va.gov/

Parent Letter Request:
- Guest students submit a Parent Letter from their degree seeking parent institution.
- If you are an CTC degree seeking student taking courses at another school request from CTC a Parent Letter.

financial.aid@europe.ctcd.edu
WebAdvisor: https://webadvisor.ctcd.org
CTC Bookstore: www.ctcbookstore.com
eForms: https://ecentral.ctcd.edu/

Apply Today!
Financial Aid Students

Attention!

Financial Aid students are only eligible to receive Title IV funding (PELL, loans, SEOG, etc.) for classes that start and end in the same semester and are required on their current degree plan.
Help Desk points of contact

- **WebAdvisor**
  For access or log in problems, students should email → webadvisor.tech@ctcd.edu → Phone: (254) 526-1637 or (800) 792-3348, ext.1637 Please include your full name, CTC ID, and email address that is on file with CTC (for identity verification).

  Before requesting any assistance, please review the link → [www.ctcd.edu/webadvisorinfo/](http://www.ctcd.edu/webadvisorinfo/)

  **Exception:** If you are receiving a registration/withdrawal error message, please contact Student Services → studentservices.europe@europe.ctcd.edu

- **Blackboard**
  **First contact** → studentservices.europe@europe.ctcd.edu to determine your appropriate contact for assistance. For web assistance, follow the link → [https://online.ctcd.edu/contact.cfm](https://online.ctcd.edu/contact.cfm)

- **Student Resources** → [http://online.ctcd.edu/student_resources.cfm](http://online.ctcd.edu/student_resources.cfm)

- **EagleMail** (lost or forgotten EagleMail password) → help.desk@ctcd.edu

  Before requesting any assistance, please review the link → [http://www.ctcd.edu/students/current-ctc-students/student-email/](http://www.ctcd.edu/students/current-ctc-students/student-email/)

- **eTrieve**
  If you are having trouble accessing a form, please first clear your browser cache or select a different browser. Before requesting any further assistance, please review the link → [http://www.ctcd.edu/forms-1/student-forms/eforms-frequently-asked-questions/](http://www.ctcd.edu/forms-1/student-forms/eforms-frequently-asked-questions/)

  IT Help Desk → help.desk@ctcd.edu → Tel: 254-501-3103 (M-Th 7:00 a.m. - 5:30 p.m. / Fri 7:00 a.m. - 11:30 a.m.)
Questions

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