

Hello CTC Faculty, Staff and Students!

CTC's Academic Success Center (Academic Studio) is excited to provide a list of resources to better assist with student success on and off campus.

Resource List 2022-2023



Off Campus Resources	Services Available	Location	Phone Number & Email
Central Counties Services – Crisis Hotline	Help with mental health, developmental disability and substance abuse- 24/7- service for Bell, Coryell, Hamilton, Lampasas and Milam Counties	N/A	800-888-4036
Central Texas Workforce	Employment Training, Choices Program, Career Central Services, Employment Services, CCMS Child Care Assistance	300 Cheyenne, Killeen, TX 76540	254-200-2000
Copperas Cove Police Department	Emergency Services	302 E Ave E, Copperas Cove, TX 76522	254-547-8222
Cove House	Shelter, Transitional Housing, Free Medical Clinic Hours: 9am-1pm Tuesdays, by appointment only	108 East Halstead Ave. Copperas Cove, TX 76522	254-547-4673 www.covehouse.org
Crime Victim Services	As a crime victim, you may be eligible for certain payments and reimbursements of crime-related costs. The Crime Victims' Compensation (CVC) Program can help you cover costs related to the crime — including medical, child care, lost wages, relocation, etc.	N/A	254-501-7698 Lhatfield@killeentexas.gov
Families in Crisis	Emergency shelter and domestic violence shelter	1305 E Rancier Ave, Killeen, TX 76541	888-799-7233 254-634-1184 254-245-8269

Family Promise of East Bell County	Homeless and Financial Assistance	https://www.familypromisebellcounty.org/ 1018 E Avenue A Temple, TX 76501	254-773-9980
Food Care Center	Food is provided for those in need	2010 N. 16th Street Killeen, TX 76540	254-554-3400
Greater Killeen Free Clinic	Access to affordable healthcare. \$10 cash and ID necessary, by appointment only.	718 N. 2 nd St. Suite, Killeen, TX 76541	254-618-4211 tdmoultrie@gkfclinic.org
Heritage House of Central Texas	Provide needed community services designed to help the homeless achieve stable and independent lives. Hours: Mon, Wed, Thurs 10-2pm, by appointment only Walk-Ins welcome on Thursdays from 10:00 am-3:00 pm	1103 N Gray Street Killeen, TX 76541	254-226-4072 mchrist@hhct.org
Hill Country Community Action Association	Assistance programs for financially eligible students to get help with rent, tuition, clothing, supplies, fuel money, and more.	http://hccaa.com/ 2905 W Wallace St. San Saba, TX 76877	1-866-372-5167 hccaa-inc@hccaa.com
Independence Place Apartments in Killeen	Affordable roommate housing off campus Office Hours: Mon-Fri 8:30am-5:30pm and Sat 10am-5pm	5016 Watercrest Rd, Killeen, TX 76549	254-274-0456
Killeen Police Department	Emergency Services	3304 Community Blvd, Killeen, TX 76542	254-501-8830
National Domestic Violence Hotline	Emergency Services	N/A	Call: 1-800-799-7233 Text: START to 88788
National Teen Dating Abuse Helpline	Emergency Services	N/A	Call: 1-866-331-9474 Text: "loveis" to 22522
Needy Meds	A national organization that helps students access cost effective medicines and treatment options.	https://www.needy meds.org/	Call : 800-503-6897 Email: info@needy meds.org

Refuge Corporation	Homeless and Financial Assistance Office Hours: Tuesday - Friday 9am-5pm Wednesday 9am-12pm	811-A Martin Luther King Jr. Drive Copperas Cove, TX 76522	office@refugecorporation. org 254-547-6753
Sexual Assault Hotline	Emergency Services	N/A	Call: 1-800-656-4673
The Drop-In Center Central Texas Youth Service	Temporary Shelter (Ages 15-25)	100 S. Ann Blvd Harker Heights, TX 76548	1-800-421-8336 254-768-2863
Transition Resource Center (TRC) Bell County	Provides employment and education assistance to foster and former foster youth (ages 16 to 25)	100 S. Ann Blvd Harker Heights, TX 76548	254-721-1356
VITA Program	During the Tax Season, (February – April) the VITA program offers free tax help to people who generally make \$55,000 or less, persons with disabilities, the elderly, and limited English speaking taxpayers who need assistance in preparing their own tax returns. IRS certified VITA volunteers provide basic income tax return services without charge, ensuring 100% of the tax refund goes directly to the customer.	http://www.uwct.org/who- we-help/vita-free-tax- preparation	254-778-8616 VITA@uwct.org
We Leave No One Behind Crisis Help - Veterans Crisis Line	Assistance for Veterans 24/7 through call, text, or live chat	https://www.veteranscrisisli ne.net/	Call: 988 then press 1 Text: 838255

On Campus Resources

Instructional Departments	Building/Room	Phone Number
Agriculture	257/1009	254-526-1288
Aviation Science	267/230	254-526-1241
Business Administration/Management	267/202	254-526-1248
Child Development	561/116	254-526-1900
Communication and Media Technology	216/121	254-526-1199
Communications	208/151	254-526-1239
Computer-Aided Drafting and Design	253W/9	254-526-1233
Computer Information Technology and Systems	214/227	254-526-1164
Developmental Mathematics	267/259	254-526-1209
Developmental Reading/Writing/ESOL	208/151	254-526-1239
Electronics Technology	235W/20	254-526-1119
Emergency Medical Technology	557/244A	254-526-1265
English as a Second Language	257/1101	254-526-1639
Fine Arts	218/109	254-526-1572
Heating, AC and Refrigeration	253E/17	254-526-1399
Homeland Security and Emergency Management	267/202	254-526-1789
Hospitality Programs	267/215	254-526-1515
Industrial Technology	253E/17	254-526-1399
Kinesiology	545/117	254-526-1495
Legal Assistant/Paralegal	267/202	254-526-1789
Logistics	267/202	254-526-1248
Mathematics	267/223	254-526-1494
Medical Laboratory Technology	257/1009	254-526-1883
Mental Health Services	267/230	254-526-1891
Nursing and Allied Health (Associate Degree)	557/244A	254-526-1890
Nursing and Allied Health (Vocational)	557/244A	254-526-1266
Office Technology	235W/11	254-526-1382
Phlebotomy	257/1009	254-526-1833
Protective Services	244/110	254-526-1275
Science	257/1009	254-526-1288
Social and Behavioral Sciences	208/101	254-526-1274

Student Services Resources

Department	Services Available	Building/Room	Phone Number	Email
Academic Advising	Degree Plans, Major, Probation Agreements, CATE Advising, Eagles on Call, Evening and Weekend Advising	209/Lobby 253E/CATE Center 240/105	254-526-1226 or 254-526-1549 or 254-526-1296 or 254-616-3331	academic.advising@ctcd.edu
Academic Studio	Textbook Lending Program, Child Care Assistance Program, Transportation Assistance Program, Free Tutoring, Student Success/Appeals, Foster Care Liaison, Title IX Student Concerns	220/ 2nd Floor	254-526-1580	ssuccess@ctcd.edu
Admissions Office	Admissions, ID Cards, Recruiting	209/Lobby	254-526-1696	admissions@ctcd.edu
Bookstore	Textbooks, Materials	224	254-526-1219	ctc.books@ctcd.edu
Business Office	Tuition & Fees, Payments, Financial holds, Payment plans, 1098-Ts	209/110	254-526-1217	moliver@ctcd.edu
Campus Police	Parking Permits, Parking Tickets, Fines & Appeals, Crimes & Information	211	254-526-1200 or 254-526-1427	cpolice@ctcd.edu
Career Center	Career Counseling (by appointment), Career Assessment, College Central Network, Job Search Assistance, Resume Assistance (by appointment), Mock Interviews (by appointment), Typing Tests, Career Related Seminars	253E/6	254-526-1147	career.center@ctcd.edu
Child Development Center	Day Care Provider	561	254-526-1900	teresa.zinke@ctcd.edu
Disability Support Services	Accommodations, Disability Services/Counseling	215/207	254-526-1195	ron.porter@ctcd.edu wbrown@ctcd.edu
English as a Second Language (ESL)	Writing Skills Training, ESL Comms	208/151	254-526-1639	testing.clerk@ctcd.edu

Financial Aid Office	Financial Aid, Loans, Consortium Agreements, TEOG, SEOG, CTEG, Employee Grant	215	254-526-1508	financial.aid@ctcd.edu
Foster Care Liaisons	Students transitioning out of foster care can receive assistance with navigating CTC and the many processes that are part of the student experience. Charlotte Wesley - Advising & Success Coordinator Aubrey Ryan - Dorm Manager Morgan Powell – Success Programs Specialist	220/201 203/119	254-501-3072 or 254-526-1790 or 254-526-1357	charlotte.wesly@ctcd.edu aryan@ctcd.edu mpowell@ctcd.edu
Foundation Office	Scholarships, Eagle Aid, Eagle Nest	264	254-526-1662	wmartel@ctcd.edu
Graduation	Confer CTC Degree/Certificates, Assist with Graduation Applications, Diplomas, CTC Online High School	209/224	254-526-1592	graduation.info@ctcd.edu
Housing	Residence Hall	203	254-526-1926	vmagee@ctcd.edu
Inclement Weather	Campus Updates	N/A	254-501-3100	N/A
International Student Services	Admissions and Enrollment of International Students	209/101	254-526-1107	ctc.international@ctcd.edu
Library	TLC Writing Assistance Virtual Librarian	240	254-526-1621	ReferenceRequest@ctcd.edu
Natatorium & Physical Education Center	Intramural Sports, Indoor Gym, Weight Room, Tennis Courts, Indoor Pool, Aerobics Room	545	254-526-1588 or 254-526-1495	csmith@ctcd.edu
Records/Registration	Registration, Add/Drop, Withdrawals, Eforms, Enrollment Verification, Course Audit	209	254-526-1131 or 254-526-1133	central.registration@ctcd.edu
Student & Employee Assistance Program/Substance Abuse Resource Center (SEAP/SARC)	Emergency and mental health management counseling for wide range of issues to include suicide prevention, harm to self or others, domestic or dating violence/stalking, anger management, anxiety, test anxiety, depression, domestic violence, substance abuse and more. AA, OA, NA and residence hall groups.	264	254-526-1166 or 254-501-3096	GMahone-Lewis@ctcd.edu nfilimonova@ctcd.edu

Student Life	<p>Student Activities/Organizations/Clubs, Campus Tours, Student Grievances/Concerns</p> <p>For students to file a complaint, they must have attempted to resolve their complaint informally with the party/parties involved as outlined in the CTC Student Handbook.</p> <p>The handbook details students' responsibilities and provides information about policies and procedures that they should be aware of.</p>	220/133A	254-526-1258	student.life@ctcd.edu
Testing Office	Placement Testing, TSI Testing	215/2nd Floor	254-526-1254	testing.clerk@ctcd.edu
Transcripts	Processing incoming and outgoing transcripts	209/225 209/202B	Incoming: 254-526-1984 Outgoing: 254-526-1372	outgoing.transcripts@ctcd.edu
Veterans Services/VetSuccess	Veteran's Information, Process Education Benefits, GI Bill, Post 911, Montgomery, Hazelwood, VOC Rehab.	215/222 215/119	254-526-1160	veterans.services@ctcd.edu

The Academic Success Center (Academic Studio) is happy to help throughout the semester. Please feel free to contact our office for further assistance.

Academic Success Center
254-526-1580
Bldg 220, Room 201

Updated: August 9, 2022