

Hello CTC Faculty, Staff and Students!

CTC's Academic Success Center (Academic Studio) is excited to provide a list of resources to better assist with student success on and off campus.

Resource List 2024-2025



Off Campus Resources	Services Available	Location	Phone Number & Email
Central Counties Services – Crisis Hotline	Help with mental health, developmental disability and substance abuse- 24/7- service for Bell, Coryell, Hamilton, Lampasas and Milam Counties	N/A	800-888-4036
Central Texas Workforce	Employment Training, Choices Program, Career Central Services, Employment Services, CCMS Child Care Assistance	300 Cheyenne, Killeen, TX 76540	254-200-2000
Copperas Cove Police Department	Emergency Services	302 E Ave E, Copperas Cove, TX 76522	254-547-8222
Cove House	Shelter, Transitional Housing, Free Medical Clinic Hours: 9am-1pm Tuesdays, by appointment only	108 East Halstead Ave. Copperas Cove, TX 76522	254-547-4673 www.covehouse.org
Crime Victim Services	As a crime victim, you may be eligible for certain payments and reimbursements of crime-related costs. The Crime Victims' Compensation (CVC) Program can help you cover costs related to the crime — including medical, child care, lost wages, relocation, etc.	N/A	254-501-7698 Lhatfield@killeentexas.gov
Families in Crisis	Emergency shelter and domestic violence shelter	http://familiesincrisis.net/ 1305 E Rancier Ave, Killeen, TX 76541	Hotline: 888-799-7233 254-634-1184 254-245-8269

Family Promise of East Bell County	Homeless and Financial Assistance	https://www.familypromisebellcounty.org/ 1018 E Avenue A Temple, TX 76501	254-773-9980 info@familypromisebellcounty.org
Food Care Center	Food is provided for those in need	https://www.foodcare.org/ 2010 N. 16th Street Killeen, TX 76540	254-554-3400 foodcare@embarqmail.com
Greater Killeen Community Clinic	Access to affordable healthcare. \$10 cash and ID necessary, by appointment only.	https://www.gkcc.me/ 718 N. 2 nd St. Suite, Killeen, TX 76541	254-618-4211 tdmoultrie@gkfclinic.org
Heritage House of Central Texas	Provide needed community services designed to help the homeless achieve stable and independent lives. Hours: Mon, Wed, Thurs 10-2pm, by appointment only Walk-Ins welcome on Thursdays from 10:00 am-3:00 pm	http://hhct.weebly.com/ 1103 N Gray Street Killeen, TX 76541	254-226-4072 mchrist@hhct.org
Hill Country Community Action Association	Assistance programs for financially eligible students to get help with rent, tuition, clothing, supplies, fuel money, and more.	http://hccaa.com/ 2905 W Wallace St. San Saba, TX 76877	1-866-372-5167 hccainc@hccaa.com
Independence Place Apartments in Killeen	Affordable roommate housing off campus Office Hours: Mon-Fri 8:30am-5:30pm and Sat 10am-5pm	https://www.ipkilleen.com/ 5016 Watercrest Rd, Killeen, TX 76549	254-274-0456
Killeen Police Department	Emergency Services	https://www.killeentexas.gov/ 3304 Community Blvd, Killeen, TX 76542	254-501-8830
National Domestic Violence Hotline	Emergency Services	N/A	Call: 1-800-799-7233 Text: START to 88788
National Teen Dating Abuse Helpline	Emergency Services	N/A	Call: 1-866-331-9474 Text: "loveis" to 22522

Needy Meds	A national organization that helps students access cost effective medicines and treatment options.	https://www.needymeds.org/	800-503-6897 info@needymeds.org
Refuge Corporation	Homeless/Financial Assistance, Mobile Food Pantry Office Hours: Tuesday - Friday 9am-5pm Wednesday 9am-12pm	811-A Martin Luther King Jr. Drive Copperas Cove, TX 76522	254-547-6753 office@refugecorporation. org
Sexual Assault Hotline	Emergency Services	N/A	Call: 1-800-656-4673
Transitional Living Program (TLP)	Temporary Shelter (Ages 15-25)	https://www.centraltexasyouthservices.com/ 100 S. Ann Blvd Harker Heights, TX 76548	254-939-3466
Transition Resource Center (TRC) Bell County	Provides employment and education assistance to foster and former foster youth (ages 16 to 25)	https://www.centraltexasyouthservices.com/ 100 S. Ann Blvd Harker Heights, TX 76548	254-939-3466
VITA Program	During the Tax Season, (February – April) the VITA program offers free tax help to people who generally make \$55,000 or less, persons with disabilities, the elderly, and limited English-speaking taxpayers who need assistance in preparing their own tax returns. IRS certified VITA volunteers provide basic income tax return services without charge, ensuring 100% of the tax refund goes directly to the customer.	http://www.uwct.org/who- we-help/vita-free-tax- preparation 4 N. 3rd Street Temple, TX 76501	254-778-8616 info@uwct.org
We Leave No One Behind Crisis Help - Veterans Crisis Line	Assistance for Veterans 24/7 through call, text, or live chat	https://www.veteranscrisisli ne.net/	Call: 988 then press 1 Text: 838255

For an extensive list of Mental Health Resources please visit:

https://www.ctcd.edu/sites/ctcd/assets/File/mental-health/mental_health_resources.pdf



Campus Resources

Instructional Departments	Building/Room	Phone Number
Agriculture	257/1009	254-526-1288
Aviation Science	267/230	254-526-1241
Business Administration/Management	267/202	254-526-1248
Child Development	561/116	254-526-1900
Communication and Media Technology	216/121	254-526-1199
Communications	208/151	254-526-1239
Computer Information Technology and Systems	214/227	254-526-1164
Computer-Aided Drafting and Design	253W/9	254-526-1233
Developmental Mathematics	267/259	254-526-1209
Developmental Reading/Writing/ESOL	208/151	254-526-1239
Electronics Technology	235W/20	254-526-1119
Emergency Medical Technology	557/244A	254-526-1265
English as a Second Language	257/1101	254-526-1639
Fine Arts	218/109	254-526-1572
Heating, AC and Refrigeration	253E/17	254-526-1399
Homeland Security and Emergency Management	267/202	254-526-1789
Hospitality Programs	267/215	254-526-1515
Industrial Technology	253E/17	254-526-1399
Kinesiology	545/117	254-526-1495
Legal Assistant/Paralegal	267/202	254-526-1789
Logistics	267/202	254-526-1248
Mathematics	267/223	254-526-1494
Medical Laboratory Technology	257/1009	254-526-1883
Mental Health Services	267/230	254-526-1891
Nursing and Allied Health (Associate Degree)	557/244A	254-526-1890
Nursing and Allied Health (Vocational)	557/244A	254-526-1266
Office Technology	235W/11	254-526-1382
Phlebotomy	257/1009	254-526-1833
Protective Services	244/110	254-526-1275
Science	257/1009	254-526-1288
Social and Behavioral Sciences	208/101	254-526-1274

Student Services Resources

Department	Services Available	Building/Room	Phone Number	Email
Academic Advising	Degree Plans, Major, Probation Agreements, CATE Advising, Eagles on Call, Evening and Weekend Advising	209/Lobby 253E/CATE Center 240/105	254-526-1226 or 254-526-1549 or 254-526-1296 or 254-616-3331	academic.advising@ctcd.edu
Academic Studio	Textbook Lending Program, Child Care Assistance Program, Transportation Assistance Program, Free Tutoring, Foster Care Liaison, Title IX Student Concerns	220/2nd Floor	254-526-1580	ssuccess@ctcd.edu
Admissions Office	Admissions, ID Cards, Recruiting	209/Lobby	254-526-1696	admissions@ctcd.edu
Advanced Math Lab	Tutors in College Algebra, Contemporary Mathematics, Statistics, Pre-Calculus, and Calculus.	267/145	254-526-1499	mathlab@ctcd.edu
Bookstore	Textbooks, Materials	224	254-526-1219	ctc.books@ctcd.edu
Campus Police	Parking Permits, Parking Tickets, Fines & Appeals, Crimes & Information	211	254-526-1200 or 254-526-1427	cpolice@ctcd.edu
Career Center	Career Counseling (by appointment), Career Assessment, College Central Network, Job Search Assistance, Resume Assistance (by appointment), Mock Interviews (by appointment), Typing Tests, Career Related Seminars	253E/6	254-526-1147	career.center@ctcd.edu
Child Development Center	Day Care Provider	561	254-526-1900	teresa.zinke@ctcd.edu
Disability Support Services	Accommodations, Disability Services/Counseling	215/111	254-526-1195	DSS@ctcd.edu
English as a Second Language (ESL)	Writing Skills Training, ESL Comms	208/151	254-526-1639	testing.clerk@ctcd.edu
Financial Aid Office	Financial Aid, Loans, Consortium Agreements, TEOG, SEOG, CTEG, Employee Grant	215	254-526-1508	financial.aid@ctcd.edu

Foster Care Liaisons	Students transitioning out of foster care can receive assistance with navigating CTC and the many processes that are part of the student experience. Bea Tinsay- Success Programs Specialist	220/212	254-526-1357	ctinsay@ctcd.edu
Foundation Office	Scholarships, Eagle Aid, Eagle Nest	264	254-526-1662	wmartel@ctcd.edu
Graduation	Confer CTC Degree/Certificates, Assist with Graduation Applications, Diplomas, CTC Online High School	209/224	254-526-1592	graduation.info@ctcd.edu
Housing	Residence Hall	203	254-526-1926	vmagee@ctcd.edu
Inclement Weather	Campus Updates	N/A	254-501-3100	N/A
International Student Services	Admissions and Enrollment of International Students	209/101	254-526-1107	ctc.international@ctcd.edu
Library	TLC Writing Assistance Virtual Librarian, and Research Paper Review	240	254-526-1621	teaching.learning@ctcd.edu or ReferenceRequest@ctcd.edu
Math Express	Tutoring for students enrolled in developmental math courses.	267/223	254-526-1494	math.express@ctcd.edu
Natatorium & Physical Education Center	Intramural Sports, Indoor Gym, Weight Room, Tennis Courts, Indoor Pool, Aerobics Room	545	254-526-1588 or 254-526-1495	csmith@ctcd.edu
PROWL	Professor Reviewed Online Writing Lab, provides a 48-hour return of papers. To use please enroll in PROWL through your Blackboard	N/A	N/A	N/A
Records/Registration	Registration, Add/Drop, Withdrawals, Eforms, Enrollment Verification, Course Audit	209	254-526-1131 or 254-526-1133	central.registration@ctcd.edu
Student Finance Services	Tuition & Fees, Payments, Financial holds, Payment plans, 1098-Ts	209/110	254-526-1217	moliver@ctcd.edu

Student Life	<p>Student Activities/Organizations/Clubs, Campus Tours, Student Grievances/Concerns</p> <p>For students to file a complaint, they must have attempted to resolve their complaint informally with the party/parties involved as outlined in the CTC Student Handbook.</p> <p>The handbook details students' responsibilities and provides information about policies and procedures that they should be aware of.</p>	220/133A	254-526-1258	student.life@ctcd.edu
Student Success Coaching	Helps with student development and success in many areas, such as personal, academic, and career. To better aid students, when placed with a coach, students are enrolled into a Blackboard course full of resources.	215/101	254-501-3006	successcoaching@ctcd.edu
Testing Office	Placement Testing, TSI Testing	215/2nd Floor	254-526-1254	testing.clerk@ctcd.edu
Transcripts	Processing incoming and outgoing transcripts	209/225 209/202B	Incoming: 254-526-1984 Outgoing: 254-526-1372	outgoing.transcripts@ctcd.edu
Veterans Services/VetSuccess	Veteran's Information, Process Education Benefits, GI Bill, Post 911, Montgomery, Hazelwood, VOC Rehab.	215/222 215/119	254-526-1160	veterans.services@ctcd.edu
Wellness & Counseling Services	Emergency and mental health management counseling for wide range of issues to include suicide prevention, harm to self or others, domestic or dating violence/stalking, anger management, anxiety, test anxiety, depression, domestic violence, substance abuse and more. AA, OA, NA and residence hall groups.	264	254-526-1166 or 254-501-3096	GMahone-Lewis@ctcd.edu nfilimonova@ctcd.edu

The Academic Studio is happy to help throughout the semester. Please feel free to contact our office for further assistance.

Academic Success Center
254-526-1580
Bldg 220, Room 201

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