

## CTC STUDENT SERVICES AND SUPPORT ACCESS – EFFECTIVE JULY 27-AUGUST 23

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
<a href="#">Academic Studio/ Tutoring</a>  <a href="#">EMAIL</a>	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> <a href="#">Request tutoring</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Academic Advising (Texas Students)</a> <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1226  <a href="#">Career and Technical Education Advising (CATE)</a> <a href="#">EMAIL</a> CALL 254-526-1966	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> Virtual appointment and limited on-campus appointments available 8:00 am – 4:30 pm Limited on-campus appointments Degree Plans, Major, Probation Agreements  <b>7:30 am – 8 pm</b> Career and Technology Advising/Registration Automotive                      Building Trades Diesel Technology              HVAC Graphics & Printing              Medical Office Technology Office Technology                Welding				<b>CLOSED 7/31 &amp; 8/7</b> <b>OPEN 8/14-8/28:</b> Virtual support 7:30-11:30 am Virtual/On Campus Appointments 8-11 am	CLOSED	
<a href="#">Admissions</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1696	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> Virtual appointment-available 8 am – 4:30 pm Limited on-campus appointments Application processing questions Dual Credit Advising <a href="#">Apply Now</a> <a href="#">Residency/tuition information</a>				<b>CLOSED thru 8/7</b> <b>Beginning 8/14:</b> 7:30-11:30 am	CLOSED	
<a href="#">Bookstore</a>  <a href="#">EMAIL</a>	<b>7:30 am - 5:30 pm</b> <b>Online Ordering with Shipping</b>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> 7:30-11:30 am	CLOSED	
<a href="#">Business Office</a>  <a href="#">EMAIL</a>	<b>7:30 am - 5:30 pm</b> <a href="#">Pay online through WebAdvisor</a> <a href="#">Application for Refund</a> <a href="#">FAQs</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> 7:30-11:30 am	CLOSED	
<a href="#">Career Services</a>  <a href="#">EMAIL</a>	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> Career Center is closed to walk in student visitors. Virtual Career Advising available Free <a href="#">Career Assessment</a> <a href="#">Job Listings</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Disability Support Services/ Testing</a>  <a href="#">EMAIL</a>	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> On-Campus Testing for DSS students phased-in by appointment only starting July 6. Test appointments available Tuesdays and Wednesdays only from 7:30am – 5:30pm <a href="#">Requesting Accommodations</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Eagles on Call (EOC) Students Outside Texas</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1296	<b>6:00 am-11:00 pm</b> <b>Virtual/ online support for students outside Texas, including academic advising, veterans' benefits.</b> <a href="#">Instructions</a> to submit VEC and supporting documents via eForms				<b>CLOSED 7/31 &amp; 8/7</b> <b>OPEN 8/14, 21</b> Virtual Support 6 am-11 pm	CLOSED	

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<a href="#">Evaluations-Nontraditional and GoArmyEd</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1622	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> On-Campus Appointments 8 am – 4:30 pm				<b>CLOSED THRU 8/14 8/21</b> Virtual Support 7:30-11:30 am On-Campus Appointments 8-11 am	<b>CLOSED</b>	
<a href="#">Financial Aid</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1508	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> On-Campus Appointments from 8 am – 4:30 pm <a href="#">Apply for Financial Aid (FAFSA)</a> School Code: 004003 <a href="#">Steps to Financial Aid</a>				<b>CLOSED 7/31 &amp; 8/7</b> <b>OPEN 8/14, 21:</b> Virtual Support 7:30-11:30 am On-campus Appointments 8-11 am	<b>CLOSED</b>	
<a href="#">Graduation</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1592	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> On-Campus Appointments 8 am – 4:30 pm  <b>Fall graduation scheduled for December 10</b> <a href="#">Preliminary Graduation Review</a> <a href="#">Request a duplicate diploma</a>				<b>CLOSED THRU 8/14 8/21:</b> Virtual support 7:30-11:30 am On-campus appointments 8-11 am	<b>CLOSED</b>	
<a href="#">ID Cards for Students</a>  <a href="#">EMAIL</a> CALL 254-526-3071	<b>7:30 am – 5 pm</b> Book an appointment by emailing <a href="mailto:idcards@ctcd.edu">idcards@ctcd.edu</a> or calling 254-526-3071						
<a href="#">International Student Services (ISS)</a>  <a href="#">EMAIL</a> CALL 254-526-1107	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> Virtual appointment and limited on-campus appointments available 8:00 am – 4:30 pm				<b>CLOSED Fridays until 8/14</b> <b>Beginning 8/14:</b> Virtual support and limited appointments 7:30-11:30 am	<b>CLOSED</b>	
<a href="#">Student IT Services</a>  <a href="#">EMAIL</a> <a href="#">CHAT</a>	<b>7:30 am – 5:30 pm</b> <b>Virtual Services</b> <a href="#">EagleMail Password Reset Request</a> <a href="#">FREE Office 365 for Students</a>				<b>CLOSED Fridays until 8/21</b>	<b>CLOSED</b>	
<a href="#">Library</a>  CALL 254-526-1621 TEXT 254-400-2275	<b>7:30 am - 5:30 pm</b> <b>Virtual Services:</b> <a href="#">Reference</a> , <a href="#">Paper Review</a> , <a href="#">Seminars</a> , <a href="#">Interlibrary Loan</a> . <b>In person by appointment 8am – 5pm:</b> Media/Computer Lab Curb Side pick-up				<b>CLOSED Fridays until 8/21</b> Virtual Services Only <b>Beginning 8/21 7:30-11:30 am</b> Virtual Services Only	<b>CLOSED</b> <b>Virtual Services:</b> <a href="#">Reference</a> , <a href="#">Paper Review</a> , <a href="#">Seminars</a> , <a href="#">Interlibrary Loan</a> .	
<a href="#">Central Campus Records &amp; Registration</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> CALL 254-526-1131	<b>7:30 am - 5:30 pm</b> <b>Virtual/ online support. Closed to walk in student visitors.</b> On-Campus Appointments from 8 am – 4:30 pm <a href="#">How to Register on Webadvisor</a> <a href="#">Webadvisor Technical Assistance</a> <a href="#">Drops and Withdrawals</a> <a href="#">Enrollment Verification</a>				<b>CLOSED thru 8/14 8/14-8/21</b> Virtual/online support 7:30-11:30 am Virtual/on-campus Appointments 8-11 am	<b>CLOSED</b>	

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<a href="#">Residence Hall</a>  <a href="#">EMAIL</a>	Closed for occupancy for summer/ fall of 2020.				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Student Lounge/ Campus Tours/ Student Life</a>  <a href="#">EMAIL</a> <a href="#">CHAT</a>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors. <a href="#">Campus tour information</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Student &amp; Employee Assistance Program (Counseling)</a>  <a href="#">EMAIL</a> <a href="#">CALL</a> <a href="#">24 Hour Crisis Help</a>	<b>Monday</b> 7:30 am - 5:30 pm Virtual support  In-person meetings 7:30a-3p	<b>Tuesday</b> 7:30 am - 5:30 pm Virtual support  In-person meetings 11a-5:30p	<b>Wednesday</b> 7:30 am - 5:30 pm Virtual support  In-person meetings 7:30a-3p	<b>Thursday</b> 7:30 am - 5:30 pm Virtual support  In-person meetings 11a-4:30p	<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Textbook Lending/ Childcare Assistance</a>  <a href="#">EMAIL</a>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors. Textbook and childcare assistance for qualifying students.				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual/online support 7:30-11:30 am	CLOSED	
<a href="#">Testing</a>  <a href="#">EMAIL</a> <b>CALL 254-526-1254 or 526-1194</b>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors. On-Campus Testing by appointment only				<b>CLOSED 7/31 &amp; 8/7</b> <b>8/14, 21:</b> On-campus testing by appointment	CLOSED	
<a href="#">Transcripts (Outgoing)</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> <b>CALL 254-526-1372 or 526-1145</b>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors.  <a href="#">Request a Transcript</a>				<b>CLOSED THRU 8/14</b> <b>8/21:</b> Virtual Support 7:30-11:30 am	CLOSED	
<a href="#">Transfer Articulations (Incoming Transcripts)</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> <b>CALL 254-526-1984</b>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors. On-Campus Appointments from 8 am – 4:30 pm				<b>CLOSED 7/31 &amp; 8/7</b> <b>8/14:</b> Virtual support 7:30-11:30 am <b>8/21:</b> On campus by appointment 8-11 am	CLOSED	
<a href="#">Veterans Services</a>  <a href="#">CHAT</a> <a href="#">EMAIL</a> <b>CALL 254-526-1666/1160/1684/1205</b>	7:30 am - 5:30 pm Virtual/ online support. Closed to walk in student visitors. On-Campus Appointments 8 am – 4:30 pm <a href="#">Veterans Enrollment Certificate</a> <a href="#">VA Add/Drop Form</a> <a href="#">Hazlewood Info</a>				<b>CLOSED 7/31 &amp; 8/7</b> <b>8/14, 21:</b> On-campus appointments 8 am-4:30 pm	CLOSED	