



## **YOUR WEBADVISOR LOGIN INFORMATION WILL CHANGE ON JUNE 8 2015!**

On Monday, June 8, all student and employee WebAdvisor user IDs will change from the current format to a new format using the CTC ID number.

WebAdvisor will be unavailable  
from 7:30 am Saturday, June 6, 2015  
until 7:30 am Monday, June 8 2015 CST.

Learn more at <http://www.ctcd.edu/webadvisor/>.

### **CURRENT WEBADVISOR USER ID FORMAT:**

First initial of first name+ first initial of last name (lowercase) +  
last six digits of your social security number

Example: John Smith, social 123-45-6789 ----- User ID is js456789

### **NEW WEBADVISOR USER ID FORMAT:**

The letter 'c' (lowercase) + your CTC ID

Example: John Smith, CTC ID 7654321 ----- User ID will be c7654321.

Passwords will NOT be changed. Learn more at [www.ctcd.edu/webadvisor/](http://www.ctcd.edu/webadvisor/)

## **FAQs:**

### **Why are the usernames changing?**

The change is being made due to privacy concerns with the current practice of using a portion of a social security number in usernames.

### **I don't know my CTC ID number. Where can I find it?**

Students may find their CTC ID number PRIOR to June 8 by logging into WebAdvisor and looking under the "My Profile" section. If you are faculty/employee, look under the "Employees" tab of WebAdvisor.

### **It's after June 8 and I don't know my WebAdvisor user ID. Where can I find it?**

After June 8, your WebAdvisor user ID will be in the new format and you may access the "WebAdvisor User ID Lookup" page on WebAdvisor to see what it is changed to. An authentication process will require your last name as it appears in your CTC records, your birthdate, and your social security number or CTC ID. Please note, using the WebAdvisor user ID lookup before June 8th will result in the old username sent to you and not the new.

### **Will any of my other logins be affected?**

This change provided a window of opportunity to standardize usernames across several systems. Your new username format ('c' (lowercase) + your CTC ID (example: c7654321)) will also be used for Blackboard.

### **What if my new login doesn't work?**

Contact WebAdvisor Tech Support at [WAdvisortech@ctcd.edu](mailto:WAdvisortech@ctcd.edu) or call 254-526-1637